

Texas Tech Student Business Services Payment Error Guide

PAYMENT TYPE	ERROR	RECOMMENDED SOLUTION
Bank Account Savings/ Bank Account Checking/ Debit Card/Credit Card	"Unable to process" or "Try again later"	System is experiencing heavy traffic or is processing overnight/end of day reports. Please allow 30 minutes and try again.
Bank Account Savings/ Bank Account Checking	1748, 1749 or 1760	Payment is not accepted from bank accounts with previously returned payments (invalid account number, non-sufficient funds, account closed, etc). You will be required to use a different bank account, or a debit/credit card to make online payment.
Debit Card/Credit Card	1702 or 1741	Invalid or missing CVV code . Please verify the 3-digit code on the back of the back of the card. If you continue to receive the error, contact the card issuer.
Debit Card/Credit Card	1724	Address verification failed. Carholder address and student account address do not match.
Debit Card/Credit Card	1725	Card is expired.
Debit Card/Credit Card	1764	Insufficient funds. Reasons for this error can include: insufficient credit remaining on credit card, daily spending limit on debit card, overdraft protection programs may not apply to debit/credit card purchases. If you feel you received this message in error, please contact your card issuer.
Debit Card/Credit Card	All other 17xx codes	Please contact your card issuer for further details.
Bank Account Savings/ Bank Account Checking/ Debit Card/Credit Card	Any other errors or error codes not listed here	Please contact Student Business Services by phone at (806) 742-3272 or via email to sbs@ttu.edu .



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